

**PART 1: LETTER OF AUTHORITY: PPI CLAIMS**

1st Policy Holder: Your full name .....

Your date of Birth: .....

2nd Policy Holder: full name: .....

2nd Policy Holder Date of Birth: .....

Your current address: .....

..... Postcode: .....

Your address at the time of loan (if different): .....

..... Postcode: .....

PPI provider's name (Lloyds TSB, Aviva etc):.....

**TO WHOM IT MAY CONCERN**

This authority relates to this and all other loan / mortgage agreements with your company.

1. I / we hereby appoint and expressly authorise **Russell & Young Ltd** to act on my / our behalf as agents in pursuing my / our complaint(s) in respect of the sale of payment /loan protection policies. This authorisation includes your agents, representatives and associates of your firm and its predecessors.

2. I / we authorise you to make any compensation payments that are due to me/us in settlement of any claim direct to Russell & Young Ltd.

3. I / we hereby advise that wilful failure of the Insurance Plan/Provider/Financial Advisor/Loan Company vendor / provider to follow my/our express instructions with regard to dealing with Russell and Young Ltd who I / we have contracted with may render the offending party liable to legal recourse for procuring/inducing a breach of contract; restraint of trade; breaches of the Competition Act 1998, the Enterprise Act 2002 and Articles 81& 82 of the EC Treaty.

4. Please take this letter as authority requiring you to deal directly Russell and Young Ltd and to provide any information that Russell & Young Ltd requests as necessary to pursue my/our complaint(s) fully. This authority will endure until further notice. A copy of this letter of authority shall have the same validity as the original.

1st Policy Holder Signature: .....Date.....

2nd Policy Holder Signature: .....Date.....

Russell & Young Ltd, The Southwest Business Centre, Queensgate House, 48 Queen Street, Exeter. EX4 3SR

Email [info@russellyoung.co.uk](mailto:info@russellyoung.co.uk)

Website address [www.russellyoung.co.uk](http://www.russellyoung.co.uk)

ICO Data Protection Act 1998 Z2679785

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